



MODEL
XJ

DATE
20 Apr 2006

NUMBER
XJ501-023

SERVICE

TECHNICAL BULLETIN

SECTION: 501-00

Exterior Paint Issues Reporting Aid

AFFECTED VEHICLE RANGE:

Jaguar XJ

VIN: ALL

CONDITION SUMMARY:

GRID LOCATION REPORTING OF EXTERIOR PAINT FLAWS

Situation: To assist Jaguar engineering in accurately identifying and categorizing reported exterior paint flaws, model specific exploded body panel diagrams have been created to provide a grid reporting notation system.

Action: Refer to the appropriate model body panel diagram to identify the grid coordinates for any reported exterior paint flaw. The grid coordinates are to be provided with submitted Warranty Claims and Electronic Product Quality Reports (EPQRs).

PARTS:

No parts required.

WARRANTY:

Information purposes only.

Normal warranty policy and procedures apply.



NOTE: Dealers are responsible for ensuring that vehicles accepted from the carriers are in good condition. Damage, including inward dents, scratches, etc. must not be claimed under warranty. Any such transportation damage should be recorded, reported and claimed in accordance with the Warranty Policy Procedure Manual.



NOTE: The body panel diagram is not required to be sent to Jaguar, but should be retained in the Service file for reference.

The vehicle silhouette is required to be filed with the Repair Order as part of the documentary records should be model specific using the supplied diagrams. The new model silhouettes will also be available on version 10 of the RTS disc.

Paint flaw descriptions may be found in the Exterior Body & Paint PDI Cosmetic Sign-Off Standard.


NOTE: The information in Technical Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers." If you are not a Detailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether the bulletin applies to a specific vehicle.

REPAIR PROCEDURE

USE GRID CHART TO REPORT PAINT FLAWS

 **NOTE: Where possible, electronic photographs should be submitted with EPQR's to supplement the grid location and description information.**

1. Inspect exterior body paint to identify paint flaws.
2. Refer to Attachment 1 body panel diagram and determine the X-Y grid coordinates for each paint flaw.

 **NOTE: As an example, "Paint Run at X24-Y48" would indicate a paint run on the central hood area.**

3. Complete the appropriate Warranty Claim or Electronic Product Quality Report (EPQR) and include the grid coordinates, flaw description, and electronic image if an EPQR.

Attachment 1

