Issue:
On some 2000-03 MY S-TYPE vehicles, the interior rear view mirror mounting may come loose from the windshield.

Action:
To re-install the interior rear view mirror mounting block to the windshield, carry out the workshop procedure outlined below:

REINSTALLING INTERIOR REAR VIEW MIRROR MOUNTING

1. Open driver’s door.
2. Open luggage compartment.
3. Remove battery cover and disconnect battery.
4. Place protective cover over fascia.
5. On vehicles equipped with non-auto-dimming interior rear mirror view, remove rear view mirror mounting block, place mirror aside.
6. On vehicles equipped with auto-dimming interior rear mirror view, remove auto-dimming interior rear view mirror (see Workshop Manual, JTIS CD ROM, section 501-09, SRO 76.10.56).
7. On vehicles equipped with auto-dimming interior rear mirror view, remove mounting block from auto-dimming interior rear view mirror, place mirror aside (plastic pod to remain captive on mirror).
8. On all vehicles, take location measurements of the position of interior rear view mirror mounting on windshield.
9. Carefully remove old adhesive from rear view mirror mounting block and windshield.
   
   **Caution:** Use care not to damage black mounting area on windshield.

10. Clean rear view mirror mounting block and windshield with suitable solvent.
11. Using masking tape, construct a rectangle to indicate location for rear view mirror mounting block.
12. Apply ‘Permabond’ F Grade 5 Initiator sparingly to the windshield.
13. Place rear view mirror mounting block to front.
15. Immediately align and install rear view mirror mounting block to windshield.
16. Hold rear view mirror mounting block in correct location for one minute.
17. After a period of 15 minutes has elapsed remove and discard masking tape.
18. Clean excess adhesive, if any, using suitable scraper.
19. Remove protection cover from fascia after a period of at least 6 hours, but preferably 24 hours.
20. Install interior rear view mirror to rear view mirror mounting block (for auto-dimming mirror, see Workshop Manual, JTIS CD ROM, section, 501-09, SRO 76.10.56).
21. Reconnect battery and install battery cover and close luggage compartment.

Parts Information:

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>PART NUMBER</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permabond adhesive F246*</td>
<td>obtain locally</td>
</tr>
</tbody>
</table>

Supplier:
Permabond Engineering Adhesives
Customer Service 1 (800) 653-6523
Techical Service Helpline 1 (800) 370-9647
MSDS information 1 (800) 370-9647

Warranty Information:
Warranty claims should be submitted quoting the information found in the table below. This will result in payment of the stated time and, where applicable parts/miscellaneous expense codes as listed.

<table>
<thead>
<tr>
<th>Description</th>
<th>SRO</th>
<th>Time</th>
<th>Causal Part Number</th>
<th>Causal Part Description</th>
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</thead>
<tbody>
<tr>
<td>Install auto-dimming interior</td>
<td>76.10.62</td>
<td>0.4 hrs.</td>
<td>C2C 12681</td>
<td>Interior rear view mirror</td>
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<tr>
<td>rear view mirror</td>
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<tr>
<td>Install interior rear view mirror</td>
<td>76.10.62/01</td>
<td>0.3 hrs.</td>
<td>C2C 12681</td>
<td>Interior rear view mirror</td>
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<td></td>
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</tr>
</tbody>
</table>

The miscellaneous expense code of Other may be used to claim a maximum of 10% of a Permabond Kit.